

BALLAST LIMITED WARRANTY

Inter-Global warrants that its fluorescent ballast shall be free from defects in material and workmanship and will be of the designated kind and quality for the assigned period listed below from the date of manufacture.

Part Number	Warranted for this Period
IG9O	3 Years (maximum case temp. of 90°C)
IG9OP	3 Years (maximum case temp. of 90°C)
IG9CP	3 Years (maximum case temp. of 90°C)
PS2/809ML-120	3 Years (maximum case temp. of 75°C)
IG13OP	3 Years (maximum case temp. of 90°C)
IG13CPWH	3 Years (maximum case temp. of 90°C)
PS2/813ML-120	3 Years (maximum case temp. of 75°C)
PS213ML-120	3 Years (maximum case temp. of 75°C)
IG13ML-120	3 Years (maximum case temp. of 90°C)
IG13MH-120	3 Years (maximum case temp. of 90°C)
IG15-20	3 Years (maximum case temp. of 90°C)
IG28OP	3 Years (maximum case temp. of 90°C)
IG220N-120P	3 Years (maximum case temp. of 90°C)

Part Number	Warranted for this Period
IG5-13ELS	2 Years (maximum case temp. of 75°C)
IG13-20EL	2 Years (maximum case temp. of 75°C)
IG13-20EL/T9	2 Years (maximum case temp. of 75°C)
IG13-20ELSX	2 Years (maximum case temp. of 75°C)
IG13-20ELSXH	2 Years (maximum case temp. of 90°C)
IG130ELSX	2 Years (maximum case temp. of 75°C)
IG25-32ELSX	2 Years (maximum case temp. of 90°C)
IG213-20ELSX	2 Years (maximum case temp. of 90°C)
IG226-32ELSX	2 Years (maximum case temp. of 90°C)
IG230ELSX	2 Years (maximum case temp. of 75°C)
PS2/832EL-120	2 Years (maximum case temp. of 75°C)
IG214-32ELT8	2 Years (maximum case temp. of 75°C)

Inter-Global makes no warranty whatsoever with respect to any ballast not installed and operated in accordance with the current edition of the National Electrical Code, the standards of safety of Underwriters Laboratories, the standards of the American National Standards Institute and specific instructions provided by Inter-Global for installation and operation of the ballast.

If it appears within the said warranty period that any Inter-Global ballast does not meet the warranty specified above, the purchaser must give written notice of their warranty claim and return the ballast, at the purchaser's expense to Inter-Global or an authorized sales representative in purchaser's geographic area. Within sixty (60) days of receipt, Inter-Global shall at its expense and option correct any defects by either repairing or replacing the defective part(s) or the ballast. This warranty is not applicable to any ballast subjected to abnormal stresses, operating conditions and operating conditions including lamp mismatch applications.

TEMPERATURE ON BALLAST CASE SHOULD NOT EXCEED THE MAXIMUM TEMPERATURE SPECIFIED ABOVE. Inter-Global cannot be responsible for non Inter-Global equipment which is attached to or used in conjunction with the ballast and all such equipment is expressly excluded from Inter-Global's warranty.

The foregoing warranty is exclusive of all other statutory written or oral warranties and no other warranties of any kind, statutory or otherwise, are given or here-in expressed. INTER-GLOBAL HEREBY DISCLAIMS ANY IMPLIED STATUTORY WARRANTY OR IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Under no circumstances whether as a result of breach of contract, breach of warranty, tort strict liability or otherwise, will Inter-Global or any distributor or sales representative be liable for consequential, incidental, special or exemplary damages, including but not limited to loss of profits, loss of use or damage to any property or equipment, cost of capital, cost of substitutes, products facilities or services, down time cost or claims of purchaser's customers.

The Liability of Inter-Global or any distributor or sales representative on all claims of any kind for any loss or damage arising out of, resulting from or concerning any aspect of this limited warranty, from the ballast furnished, shall not exceed the price of the specific ballast which gives rise to the claims.

REPAIR OR REPLACEMENT FOR BALLAST UNDER WARRANTY

Step 1 Contact Inter-Global within 30 days of discovery to explain the nature of the defect:

- BY MAIL - Inter-Global Warranties, 6333 Etzel Avenue, St. Louis, MO 63133-1998
- BY PHONE - 1-800-325-7364
- BY FAX - 314-721-6333
- BY E-MAIL - info@interglobal-inc.com

Step 2 You may be instructed to send some or all of the units back for evaluation. In some cases a complete lighting fixture will be required for testing. You will be given a Return Authorization (RGA) Number. This number must appear on all cartons, packaging slips, debit memos and other correspondence. No merchandise will be accepted without a valid RGA number marking the shipment. The ballast must be returned freight prepaid-COLLECT SHIPMENTS WILL BE REFUSED.

RETURN MERCHANDISE TO 6333 ETZEL AVE., ST. LOUIS, MO 63133-1998

Step 3 The returned ballast will be evaluated by Inter-Global to determine if it is covered under the Limited Warranty.

BALLAST UNDER WARRANTY - When all of the following conditions exist, the returned ballast will be considered under warranty and will be repaired or replaced at the option of Inter-Global.

1. The ballast was manufactured less than the specific warranty period earlier than the date of return.
2. It is determined by Inter-Global that the ballast was installed and operated in accordance with the current edition of the National Electrical Code, the standards for safety of Underwriter's Laboratories, Inc. the standards of the American National Standards Institute and the specific instructions provided by Inter-Global for installation and operation of the ballast.
3. The ballast does not operate according to Inter-Global specifications, due to defects in material or workmanship.
4. The ballast manufacturing date code has not been altered or is not missing (DATE CODE - Each ballast is marked with a date code in the form of a sticker or stamped into the case depending on the type of unit). The first two digits represent the year, and the next two digits represent the month of the year of manufacture.
5. The ballast was not damaged due to physical abuse and was returned in adequate packaging to prevent damage to the ballast.

BALLAST NOT UNDER WARRANTY - Any ballast determined by Inter-Global not to be under warranty will be returned to the customer (freight paid by customer), or destroyed, at the customer's option.